



## Getting Switched On

Below are a few questions about your current setup that will help us determine how best to help you make the switch to the Mac. If you'd prefer, you can feel free to call us at (720) 346-3855, and we'll walk you through the questionnaire. You can use Acrobat Reader to fill out this document by typing or clicking where appropriate; just be sure to print it out when you're done.

*Choosing a new system can be difficult. Making sure you get a machine that can handle your needs without spending money on things you'll never use can be confusing, particularly if it's on a platform you're unfamiliar with. That's where we come in.*

1. Would you like purchasing advice for your new system?

Yes

No

*Knowing what system you're using helps us to prepare for your migration. It can also help us determine what kind of system might work best for you based on what you currently have.*

2. What version of Windows are you currently running (or running away from)?

Windows XP

Windows Vista

Other (please specify)

*Switching to the Mac doesn't mean having to leave everything behind. We can copy all of your important files over and show you where to find everything so that you won't feel lost.*

3. What types of files would you like to migrate to your Mac?

Mail

Bookmarks

Contacts

Documents

Music

Other media (like TV shows)

Other (please specify)

*Some programs (like Thunderbird) have Mac versions available, while others don't. We can either get you set up on Apple's excellent Mail program—our recommendation—or try to find a Mac version of the one you would prefer to use.*

4. What program do you currently use to access your e-mail?

Outlook

Outlook Express

Thunderbird

Windows Mail

Eudora

Other (please specify)

*Once you get used to the Mac, you'll find you're more productive than ever before, but in order for that to happen you have to be familiar with the software you're using. A lot of your old standbys (such as Microsoft Office) will run great on the Mac, but if you use a program that doesn't have a Mac version, we can help you find equivalent software that will do what you need.*

5. What programs do you use frequently on your PC?



*Sometimes there's a program that you just absolutely can't live without, and what do you do if it isn't available for the Mac? Don't fret—you can run Windows on your Mac (if you must). There are a few options available, depending on how frequently you need to reconnect with your PC side. We can help you choose the right one.*

6. Are you interested in being able to run Windows on your Mac?

Yes

No

*Would you like to be able to video chat with your friends and family anywhere in the world or rent high-definition movies from the iTunes music store? If so, you'll need a fast connection.*

7. How do you access the Internet?

Dial-Up

DSL

Cable

Other

*If you'd like to be able to access the Internet without having to sit at your desk, wireless is the way to go. We can get your system set up for easy access while making sure your private information is safe.*

8. Do you need wireless access?

Yes

No

*The days of playing fast and loose with your data can stop when you switch to a Mac because setting up an easy-to-use backup solution is easier than ever. If you don't have a current backup plan, or want to improve the one you have, now's the time.*

9. Do you currently back up your information?

Yes

No

*We won't just set up your Mac and throw you to the wolves. It takes time to foster any new relationship, and while we're sure you'll fall in love with your Mac, we can speed things along by showing you how to get the most out of your relationship.*

10. Would you like training on how to use anything related to your new Mac?

Yes

No

*Switching to a new machine won't always solve your problems. If you're having trouble with your network connection, or if you just can't get your printer working correctly, we can address that too.*

11. Do you have any current problems with your setup that you hope your Mac will be able to solve?

*Sometimes the questions are more important than the answers.*

12. Are there any issues that haven't been addressed that you're concerned about?